

**TARIFF # 1**

**SCHEDULE OF RATES, RULES AND REGULATIONS  
GOVERNING TELECOMMUNICATION SERVICES  
OFFERED BY**

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**Southeastern Indiana Rural Telephone Cooperative, Inc.**  
(Name of Company)

**APPLYING TO THE FOLLOWING EXCHANGES:**

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**Canaan, Cross Plains, Moores Hill, San Jacinto**

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Officer Michael Leach  
Title General Manager

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DEFINITIONS

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Table with 2 columns: Term and Sheet. Lists terms like Accessories, Installation Charge, Local Message, etc., with corresponding page numbers.

APPLICATION

The definitions specified herein apply to the intrastate service and facilities furnished in Indiana by the Telephone Company. These Tariffs cancel and supersede all other exchange service Tariffs or definitions of the Telephone Company excepting Message Toll Tariffs issued and effective prior to the effective date of these Tariffs.

Nothing in these Tariffs shall be construed to take precedence over the Rules and Standards of Service for Telephone Utilities of Indiana adopted and enforced by the Public Service Commission of Indiana. In the event a conflict arises between these Tariffs and the Rules and Standards of Service, the Rules and Standards of Service will prevail.

Effective: \_\_\_\_\_

Officer Michael Leach
Title General Manager

**DEFINITIONS**

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**ACCESS LINE:**

A circuit directly connecting the telecommunications facilities at a customer's premises with the central office. Service on such circuits is normally offered as:

- a. individual or party line main telephone service
- b. rotary or trunk hunting line service
- c. trunk service, which is an offering of central office lines which connect a manual or automatic switching system at the customer's premises to the central office.

**ACCESSORIES:**

Devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically connected to the conductors in the communications path of the Telephone Company system.

**ADDITIONAL LISTING:**

Any listing of a name or information in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

**ADVANCE PAYMENT**

An amount usually in lieu of a deposit that the customer is required to pay to the Telephone Company before service is installed.

**BASE RATE AREA:**

That portion of an exchange area as determined from time to time by the utility wherein urban grades of service are provided at uniform rates.

**CHANNEL:**

A path for communication between two or more stations or Telephone Company offices, furnished in such a manner as the Telephone Company may elect, whether by wire, radio, or a combination thereof and whether or not by single facility or route.

**CIRCUIT:**

The term applied to a channel used for the transmission of electrical energy in furnishing telephone service.

**CLASS OF SERVICE:**

The various categories of main station services furnished to a customer, including rates and the locations where various rates apply.

**DEFINITIONS**

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**COMMUNICATONS SYSTEMS:**

Channels and other facilities which are capable of two-way communication between customer-provided terminal equipment or between customer-provided terminal equipment and/or terminal equipment provided by the Telephone Company in furnishing exchange and message toll telephone services and other services.

**CONNECTING ARRANGEMENT:**

Equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company.

**CONNECTING COMPANY:**

A corporation, association, partnership, or individual owning or operating one or more exchanges and with which traffic is interchanged.

**CUSTOMER:**

Any person, firm, partnership, corporation, municipality, governmental agency, or other entity which contracts for telecommunications services, including service provided from a coin telephone, and is responsible for the payment of charges and compliance with filed tariffs and regulations of the utility.

**CUSTOMER-PROVIDED TERMINAL EQUIPMENT:**

Equipment, apparatus, devices, ancillary, and/or certain data equipment and its associated wiring provided by a customer for connection to Telephone Company lines, either directly or through a protective connecting arrangement.

**DENIAL OF SERVICE:**

The discontinuance of service by the Telephone Company for non-payment of bills or for violation of any of its rules and regulations.

**DIRECT ELECTRICAL CONNECTION:**

The physical connection of the electrical conductors in the communications path.

**ENTERPRISE SERVICE:**

An arrangement whereby customers having private branch exchange service or individual business line service (excepting coin box service) may offer their patrons the privilege of calling them at their expense without having to request specific acceptance of the charge.

**EXCHANGE:**

A basic unit established for the administration of telephone service in a specified area which usually embraces a city, town, or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**DEFINITIONS**

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**EXCHANGE AREA:**

That territory served by an exchange.

**EXTENDED AREA SERVICE:**

Telephone service permitting persons in a given exchange to place calls and/or receive calls from one or more other exchanges at monthly flat or measured rates without being assessed message toll charges for each message.

**EXTENSION STATION:**

An additional station connected on the same circuit as the main station and subsidiary thereto.

**FOREIGN EXCHANGE SERVICE:**

A classification of exchange service furnished under tariff provisions whereby a customer may be provided telephone service from an exchange other than the exchange from which he would normally be served.

**INDIVIDUAL LINE: --See ACCESS LINE**

**INSTALLATION CHARGE:**

A non-recurring charge made for the placing or furnishing of telephone equipment, in addition to Service Connection Charges and other applicable charges for service or equipment.

**LOCAL MESSAGE:**

A communication between a calling station and any other station within the local service area of the calling station.

**LOCAL SERVICE AREA:**

The area throughout which communication service is rendered to a calling station without the application of toll charges.

**MAIN STATION:**

The primary telephone or other terminal equipment associated with each service to which a telephone number is assigned and which is connected to the central office equipment.

**NETWORK CONTROL SIGNALING:**

The transmission of signals used in the exchange and message toll network which performs functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the exchange and message toll network.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**DEFINITIONS**

**NETWORK CONTROL SIGNALING UNIT:**

The terminal equipment furnished, installed, and maintained by the Telephone Company for the provision of network control signaling.

**OFF-PREMISES STATION:**

An extension station or a PBX station which is located on premises other than that on which the main line station or PBX switchboard is located.

**OTHER COMMON CARRIER: (OCC)**

A specialized common carrier, a domestic or international public record carrier or domestic satellite carrier when not engaged in the business of providing public switched network services.

**PARTY LINE SERVICE:**

A classification of exchange service which provides that two (2) or more main stations may be served by the same central office circuit.

**PREMISES:**

The building or continuous or contiguous portions of a building, used and occupied at one time by a customer in the conduct of his business or as residence. Where floor space in an adjoining building is made continuous in extent at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

**PRIVATE BRANCH EXCHANGE SYSTEM:**

An arrangement of equipment, contracted for by a customer, consisting of switching apparatus with attendant's telephone, trunks to a central office, and stations connected with the switching apparatus, thereby providing for telephonic inter-communications, between these station, and also communication with the general exchange system.

**PUBLIC TELEPHONE**

An exchange station, either attended or equipped with a coin collecting device, provided by the Telephone Company at its own discretion for the use of the general public.

**ROTARY SERVICE**

An arrangement whereby two or more lines are grouped so that incoming calls to the first number of the grouped lines are automatically routed to the first available line of the group. The term "Rotary Hunting Service" is used to describe this arrangement when provided in connection with individual central office line service.

**DEFINITIONS**

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**RULES AND STANDARDS:**

Those rules, regulations, and standards of service adapted, revised, amended, and promulgated by the Public Service Commission of Indiana and intended to govern a telephone utility's responsibilities and obligations in providing telecommunication services to the public being served within the utility's certified service area.

**RURAL LINE SERVICE:**

A type of multi-party line service furnished to customers in certain sections outside the base rate area but within the exchange area.

**SEMI-PUBLIC TELEPHONE:**

A telephone service arrangement which allows a customer's station to be equipped with a coin collecting device and service is provided for the customer and the public.

**SERVICE CONNECTION CHARGE:**

The non- recurring charge applying to the establishment of exchange service with respect to trunks, PBX stations, main line and extension stations.

**SUBSCRIBER:** -- See Customer

**TELEPHONE STATION:** -- See Main Station or Extension Station

**TOLL MESSAGE:**

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

**TRUNK:** -- See Access Line

**TRUNK HUNTING:** -- See Rotary Service

**ZONE CHARGE:**

Similar to a mileage charge except that the portion of exchange service areas located beyond the base rate area is divided into zones or bands within which rates are common to all customers for the same class and grade of service.

**GENERAL RULES AND REGULATIONS**

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APPLICATION

The Rules and Regulations specified herein are in addition to those contained in the Definitions, General Exchange Service, and the Message Toll Telephone Service Sections. They apply to the intrastate service and facilities furnished in Indiana by the Telephone Company. Failure on the part of the customer to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege of canceling the contract and discontinuing the furnishing of service.

In the event of conflict between any rate, rule, regulation, or provision contained in these General Rules and Regulations and any rate, rule, regulation, or provision contained in the Definitions, General Exchange Service, or the Message Toll Telephone Service Sections, the rate, rule, regulation, or provision contained in the specific section shall prevail, except when such rate, rule, regulation, or provision is in conflict with existing Rules and Standards of Service for Telephone Utilities of Indiana as adopted by the Public Service Commission of Indiana which shall prevail in all cases.

These rules and regulations cancel and supersede all other exchange service Tariffs or General Rules and Regulations, excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

Effective: \_\_\_\_\_

Officer Michael Leach  
 Title General Manager

**GENERAL RULES AND REGULATIONS**

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A. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Telephone Company or upon the establishment of service. The initial minimum period for which service charges shall apply will be one (1) month or more or as otherwise may be specified elsewhere in the Tariffs of the Telephone Company. An applicant who has no previous account with the Telephone Company, or whose financial responsibility is not a matter of common knowledge may be required to make an advance payment at the time application is made, plus the service connection, installation, or construction charges that may be applicable. The advance payment will be applied to the first bill rendered to the customer by the Telephone Company. Security deposits may also be required of certain residential or business customers in amounts and under conditions prescribed in the Rules and Standards of Service currently in effect, revised, or as amended from time to time by the Public Service Commission of Indiana.

The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously rendered until satisfactory arrangements have been made for payment of such indebtedness. Any authorized change in rates and regulations will become effective without further notice.

2. Telephone Numbers

The customer has no property right in the telephone number and the Telephone Company may change any number at any time due to sound business reasons. The Telephone Company agrees to notify its customers, with as much advance notice as possible of its intentions to change or assign its customers new telephone numbers.

3. Alteration of Premises

The customer agrees to notify the Telephone Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Telephone Company's wiring and equipment; and the customer agrees to pay the Telephone Company's current charges, if any, for such changes.

4. Responsibility of Customer for Payment

The customer is required to pay all charge for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these Tariffs. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

**A. ESTABLISHMENT AND FURNISHING OF SERVICE (CONT.)**

**5. Maintenance and Repair**

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer agrees to take good care of the instruments and all accessories connected therewith and shall be financially liable and pay for all malicious, willful, and negligent damage. The customer may not, or permit others to rearrange, disconnect, or remove any equipment or wiring installed by the Telephone Company. If the equipment or wiring is rearranged disconnected or removed, the Telephone Company shall have the right to make a charge in accordance with the rules and regulations then in effect.

**6. Unusual Installation Costs**

Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay all or a reasonable portion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company.

**B. ESTABLISHMENT AND MAINTENANCE OF CREDIT**

**1. Establishment of Credit**

Consumer Rights and Standards Policies adopted and revised from time to time by the Public Service Commission of Indiana will apply in treating an individual's or firm's obligation to make restitution for past service indebtedness.

Consumer Rights and Standards Policies will also apply when collecting deposits against future service indebtedness when an individual's or firm's credit must be partly substantiated by means of a cash deposit.

**2. Deposits**

In order to insure the payment of all charges due for its service the Telephone Company may require any applicant or customer to establish and maintain his credit by means of a cash deposit. Any such deposit shall be returned to the customer or credited to his account in accordance with the Rules and Standards policies set down by the Public Service Commission of Indiana.

**C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY**

**1. Availability of Facilities**

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain suitable facilities and rights for the construction of the necessary poles, lines, circuits, equipment, etc.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY (CONT.)

2. Interruption of Service

If service is interrupted for more than forty-eight (48) hours other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues.

No other liability shall in any case be attached to the Telephone Company due to interruption(s) of service. In certain instances the Telephone Company will automatically make service interruption billing adjustments.

3. Directory Errors and Omissions

The Telephone Company issues directories to assist in furnishing prompt and efficient service to its customers. The Telephone Company does not guarantee to its customers or others the accuracy of any listings therein.

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, the operator is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines and facilities of other telephone companies may be used in establishing wire connections to points not reached by this Telephone Company's lines. In establishing connection with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall be attached to the Telephone Company due to any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's instruments, apparatus, and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

**GENERAL RULES AND REGULATIONS**

**D. PAYMENT FOR SERVICES AND FACILITIES**

Bills are rendered in advance of the service period. Changes for exchange service, long distance service, and auxiliary equipment are due when the bill for such service is rendered (date shown thereon) and becomes delinquent seventeen (17) days thereafter. Penalties for delinquent payments are authorized, but cannot exceed ten percent (10%) of the first three dollars (\$3.00) and three percent (3%) of all additional monies owed, except for charges owed for interstate toll messages. All bills are payable at the Telephone Company's business office or authorized collection agency.

When warranted, in the reasonable judgement of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.

In the event of default on payment of any sums due for either local exchange or toll services the Telephone Company will exercise all options it has at its disposal for collecting past due accounts under the Rules and Standards of Service policies prescribed by the Public Service Commission of Indiana.

**E. TELEPHONE DIRECTORIES**

1. Distribution

Upon issuance, each customer served by a directory shall be furnished one (1) copy of that directory for each main station or trunk and, upon request, additional directories not to exceed the total number of extension stations furnished under the tariffs. Additional or foreign directories shall be provided by the Telephone Company at a reasonable fee, when available. A current copy of all directories shall be furnished to the Public Service Commission of Indiana.

**F. USE OF SERVICE AND FACILITIES**

1. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises after securing permission of the occupant, agent, or enforcement officer at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing the equipment, instruments, and lines, or for the purpose of making collections from coin boxes or upon termination of the service for the purpose of removing such equipment, instruments, lines, and poles.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees, to the public or to property, the Telephone Company may refuse to install and maintain such service. If such service is furnished, the Telephone Company may require the customer to indemnify and hold the Telephone Company harmless for any claims, loss, or damage by reason of the installation and maintenance of such service.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

F. USE OF SERVICE AND FACILITIES (CONT.)

2. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or persons residing in the customer's household as a member of the family unit and their guests, and may not be resold or otherwise used for performing any part of the work of transmitting, delivering, or collecting charges for any message where any toll or other consideration has been or is to be paid to any party other than the Telephone Company, without consent of the Telephone Company. The Telephone Company has the right to refuse to install customer service or permit such service to remain on premises of a public or semi-public nature when the instrument is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible to public use.

In the event a customer's service is used by the public or other unauthorized persons, the customer is still responsible for any and all charges originating or billed to his telephone.

3. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local calls sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or discontinue the service of the customer in question.

4. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone equipment owned by the telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

5. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, or profane language; or impersonates or permits others to impersonate any other individual with a fraudulent, malicious, or mischievous intent.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

F. USE OF SERVICE AND FACILITIES (CONT.)

6. Governmental Objection to Service

The Telephone Company may without liability refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made in writing by or on behalf of any law enforcement agency, acting within its jurisdiction, on the grounds that such service is or will be used for an illegal purpose.

7. Abuse or Fraudulent Use of Service

The Telephone Company reserves the right to discontinue or deny service because of the misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or to obtain information without the payment of a message toll charge applicable to such use.

G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT

1. General Provisions

The only customer-provided equipment which may be directly connected to facilities furnished by the Telephone Company for exchange telecommunication services, as specified in this Tariff, is that equipment which complies with the current Federal Communications Commission's rules and Regulations, Part 68, Connections of Terminal Equipment to Telephone Network.

2. Responsibility of Customer

As stated elsewhere in these Tariffs: Sub Part B Conditions on the Use of Terminal Equipment Part 68 Federal Communications Commissions Rules and Regulations; or any rule or standard pertaining to the placement of customer-provided equipment to the Telephone Company's lines or network facilities.

3. Accessories

Customer-provided accessories may be used with the facilities furnished by the Telephone Company for exchange telecommunication service provided that such accessories comply with the provision of Item 2. above.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (CONT.)

4. Responsibility of Telephone Company

Exchange telecommunication service is not represented as adapted to the use of customer-provided equipment and where such equipment is connected to the Telephone Company's facilities the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunication service; subject to this responsibility, the Telephone Company shall not be responsible for (a) the through transmission of signals generated by the customer-provided equipment or for the quality of, or defects, in such transmission, or (b) the reception of signals by customer-provided equipment. The telephone Company shall not be responsible for the installation, operation, or maintenance of any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise effect its use or performance.

The Telephone Company will provide customers who are known to be using customer-provided equipment with advance notice, whenever possible, of any changes it plans making in its operations which could adversely effect their equipment's operation when it is connected to the Telephone Company's facilities.

5. Violation of Regulations

Where any customer-provided equipment is used with exchange telephone communication service in violation of any of the provisions of this Tariff, or fails to adequately perform network control functions, the Telephone Company will take such immediate action as is reasonably necessary for the protection of the network. The customer, after he has been advised that a violation exists must discontinue use of the equipment from the Telephone Company's facilities. If the violation continues the Telephone Company will notify the customer of the violation in writing. The customer then must confirm in writing within ten (10) days following receipt of the Telephone Company's written notice that he has either corrected the violation or discontinued use of the equipment. Failure of the customer to respond to the warning or correct the problem within the time limit stated above shall result in the suspension of the customer's service until such time as the customer complies with the provisions of the Federal Communications Commission or the Public Service Commission of Indiana's Rules and Regulations governing the Telephone Company's continued obligation in the provision of customer service.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

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G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (CONT.)

6. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided recording equipment may be connected directly, acoustically or inductively with telecommunications services, subject to the following conditions:

Either a distinctive recorder tone (beep tone) that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Telephone Company or; a consent to record is required prior to the recording. The consent must be in writing or be part of the recording.

Neither tone nor consent are required:

- (a) When used by a broadcast licensee provided at least one of the following requirements is met: (1) the licensee informs each party to the call of its intent to broadcast the conversation (2) to broadcast the call, or (3) such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.
- (b) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
- (c) When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system which connected to telecommunications services.
- (d) When used for recording patently unlawful purposes such as bomb threats, kidnap, ransom requests, obscene telephone calls and outgoing calls made in immediate response to such calls.
- (e) When used for incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property and outgoing calls made in immediate response.
- (f) When used with calls made by Federal, State or local law enforcement authorities or federal intelligence authorities under color of law.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL RULES AND REGULATIONS**

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G. CONNECTION OF CUSTOMER-PROVIDED EQUIPMENT (CONT.)

6. Recording of Two-Way Telephone Conversations (Cont.)

- (g) When used by the United State Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operation Center for recording of two-way telephone conversations.

If the company is required to investigate alleged non-consensual recording which discloses a conflict between the parties to the conversation on the matter of consent, the recording party will have to provide taped or written evidence that consent was obtained.

H. LIMITATION OF SERVICE OFFERING

Whenever the facilities immediately available are insufficient to furnish service immediately to all who may apply, those facilities available will be use in the following order:

- (1) supply service to essential governmental agencies and public utilities
- (2) private organizations and individuals directly serving the public safety, health, and welfare.
- (3) press associations, newspapers, and broadcasting systems.
- (4) other new business services
- (5) new residence service for seriously ill or handicapped persons
- (6) new residence main services other than those included above

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL EXCHANGE SERVICE**

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APPLICATION

This section applies to the general exchange telephone service of this Telephone Company. In the event of conflict between any rate, rule, regulation, or provision contained under General Exchange Service and any rate, rule, regulation, or provision contained in the Tariff, the rate, rule, regulation, or provision in the Local Exchange Rates shall apply, provided that such provisions do not conflict with any existing rule, regulation, or provision adopted and made a part of the Rules, Regulations and Standards of Service for Telephone Utilities in Indiana as ordered and promulgated by the Public Service Commission of Indiana.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this General Exchange Service Section.

Provisions contained within this General Exchange Service Section relating to particular types or character of the telephone service shall constitute and obligation on the Telephone Company to furnish that particular type or character of telephone service only if and when the Telephone Company has filed with the Public Service Commission of Indiana a rate charge covering that particular type or character of service.

This Tariff cancels and supersedes all other Exchange Service Tariffs or General Service Tariffs of the Telephone Company, excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

Effective: \_\_\_\_\_

Officer Michael Leach  
 Title General Manager

**GENERAL EXCHANGE SERVICE**

**A. APPLICATION OF BUSINESS AND RESIDENCE RATES**

1. Business Rates Apply at the Following Locations:

- a. In offices, stores, shops, factories, and all other places of a primarily business nature.
- b. In boarding houses, except as noted in B. 2. below, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs; public, private, or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
- c. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered primarily of a business nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over a residence telephone during the intervals when in compliance with the law or established customer, business places are ordinarily closed.
- d. Where the place of business and the residence of a customer are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- e. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- f. In any location where such location and expected usage of the service indicates a business.

2. Business Rates Apply at the Following Locations:

- a. In private residences where business listings are not provided.
- b. In private apartments or hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertising as a place of business.
- c. In the place or residence of a professional person provided the customer does not maintain an office in the residence

**B. COMBINATION MAIN STATION SERVICE**

1. Where an individual or firm wishes to contract for two or more main stations at separate locations and desires to be able to answer incoming calls for any station at any one of the locations, the arrangement described below is provided subject to the availability of the facilities necessary to furnish satisfactory service. Out-going calls can be made at any station so arranged.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL EXCHANGE SERVICE**

**B. COMBINATION MAIN STATION SERVICE (CONT)**

2. Combination main stations may be employed where one station is at a business location and the other at a residence, or where all stations are at either business or residence locations. However, such an arrangement is permitted only on the premises of individuals or firms associated with each other.

3. The rate for each main station is the established individual line rate; the business or residence rate is applied in accordance with the character of the use at each premise.

**C. CONNECTION OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT**

- 1. Data Transmitting and/or Receiving Terminal Equipment
- 2. Voice Transmitting and/or Receiving Terminal Equipment

- a. Only approved Federal Communications Commission or Public Service Commission of Indiana, grandfathered or properly registered telephone equipment may be connected to Telephone Company lines and terminals. Equipment must comply with original manufacturers' specifications and may not be modified, changed, or used in any way which would deviate from the original configuration accepted and registered by the Federal Communications Commission or the public Service Commission of Indiana.

- b. Customers electing to supply their own terminal equipment and connecting it to the Telephone Company's lines must have proof of legal purchase of such equipment before attaching same to said Telephone Company's lines or terminals.

**D. CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS**

- 1. Customer-provided communications systems may be directly attached to facilities furnished by the Telephone Company for exchange communications services provided the equipment and/or system complies with the current Federal Communications Commission and/or Public Service Commission of Indiana rules and policies governing line connections.
- 2. Customer-provided equipment must either be grandfathered or registered under the Federal Communications Commission registration policy and must continue to be maintained in such a way as to comply with the operational standards and characteristics established by the manufacturer holding the Federal Communications Commission registration number for that particular system or equipment.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL EXCHANGE SERVICE**

**E. CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES**

1. General

Special charges in the form of installation charges, construction charges, and monthly charges may be applicable in addition to the usual service connection charges and monthly rates when, because of the occasional nature of the service, the lack of permanency, the unusual investment or expenses, or any other condition under which the Telephone Company is not properly protected in the proposed investment or the revenue does not reasonably compensate the Telephone Company – as for example:

- (a) conditions requiring the provision of special equipment or unusual methods of plant construction, installation, or maintenance.
- (b) the customer’s location requires the use of costly private right of way.

2. Extension of Facilities

For extensions required either within or outside the base rate area where the proposed service is temporary and not all the plant to be put in place would be of value to the Telephone Company in the general conduct of its business upon discontinuance of that service, the customer might be charge the estimated cost of construction.

3. Underground Construction

Where aerial facilities are being used to provide service to a customer’s location and the customer requests that facilities be placed underground, the change from aerial to underground will be made at an installation charge equal to the estimated cost of installing the underground facilities and removing the aerial facilities, less the immediate net recovery value of the aerial facilities replaced.

In the case of a new installation where aerial entrance would normally be employed and the customer requests underground entrance the customer shall pay the difference between the estimated costs of aerial and the underground entrance.

4. Inside Wiring

Exposed wiring is the standard method of wiring a customer’s premises.

If suitable interior conduit is provided by the customer, the Telephone Company will install its wiring and cable therein without additional charge. Where the customer desires concealed wiring cable and does not provide suitable interior conduit, the customer shall pay the difference between the cost of concealing the wiring or cable and the estimated cost which would prevail under normal wiring and cable installation methods.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL EXCHANGE SERVICE**

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E. CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

4. Inside Wiring (continued)

Where, due to the unusual or peculiar construction of the building occupied by the customer, unusual installation expense is incurred or it is necessary to employ non-standard methods of wiring and cable installation, the customer shall pay the additional expense involved.

5. Customer-Provided Equipment

A maintenance of service charge will apply to all premises visits required because of service difficulty which is caused by customer-provided equipment.

F. EXTENSION STATIONS

Extension stations may be provided in connection with all classes of customer main station service except public pay stations. Off-premise business extensions, except semi-public pay station extensions, will be installed in a residence upon application of appropriate charges provided there is a main station maintained at the off-premises location.

Extension stations will not be furnished when in the reasonable judgement of the Telephone Company such stations will interfere with satisfactory operation of the line.

Separate telephone numbers or other distinctive designations are not permitted on extension stations, nor is code ringing permitted.

COIN TELEPHONE SERVICE

A. PUBLIC TELEPHONE SERVICE

A public telephone is an exchange station installed at the Telephone Company's option, equipped with a coin collecting device at a location chosen or accepted by the Telephone Company as suitable and necessary for furnishing service to the general public.

No listings in the directory are allowed in connection with public telephone service.

No extension stations will be provided in connection with public telephone service.

**GENERAL EXCHANGE SERVICE**

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**B. SEMI-PUBLIC TELEPHONE SERVICE**

Semi-public telephone service is an arrangement under which a business customer station is equipped with a coin collecting device, designed for a combination of customer and public usage, and will be furnished, on individual lines only, at the following type of locations:

1. In locations, where in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of the public.
2. At locations where, in the opinion of the Telephone Company, there is a collective use of the service by a relatively stable number of guests, members, employees or occupants.
3. At any locations where, in the opinion of the Telephone Company, the demand for service is a combination of public and customer usage.

One extension station may be permitted with a semi-public telephone service at the regular business extension rate. The extension station is not equipped with coin boxes or dials and is intended only for the answering of incoming calls.

Such extensions must be clearly visible from the semi-public station and notice of its existence must be posted at the location of the semi-public station.

Customer to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in these Tariffs.

The Telephone Company does not undertake to provide booths for housing semi-public telephones, but the customer may at his option provide at his own cost suitable booths, shelves, or cubicles for such purposes.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**COIN TELEPHONE SERVICE**

Customer Owned Pay Telephone Service (COPTS)

A. General

1. Customer-Owned Pay Telephone Service (COPTS) is a form of subscribers telephone service that allows the subscriber to resell telephone service to users on a per message basis utilizing a registered coin set. Until individual message rate service is developed, COPT Service will be provided in individual flat rate access lines. Each line subscribing to COPT Service must subscribe to Touch Call Service as specified in Section 7, Sheet No. 3 of this Tariff.
2. COPT Service can be provided where existing Semi-Public Telephone Service, Coin-Box Telephone Service and Public Pay Telephone Service now exists, or at any location throughout Indiana without restriction.
3. Semi-Public, Coin Box, or business stations which are converted to COPT stations will be permitted to keep the telephone number whenever technically feasible.
4. The customer shall be responsible for the payment of charges for all messages originating from or accepted at their service location, including any sent-paid long distance charges and/or any operator handled surcharges, billed against the telephone number.
5. COPT Service is subject to Intrastate and Interstate End User Common Line Charges as specified in S.E.I.R.T.C.'S Tariff NO. 1.

B. Rates

1. COPTS Flat Rate Service, per line.....(Business 1-Party Rate)
2. COPT Optional Call Screening Service, as specified on Page 26.4 of this Section may be provided on each line subscribing to COPT Service. Charges for Optional Call Screening Service will apply in addition to all other charges.
3. COPT Service is subject to Service Connection Charges, as specified in Section 7 of this Tariff.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**COIN TELEPHONE SERVICE**

Customer Owned Pay Telephone Service (COPTS) (Continued)

C. Conditions

1. Prior to the establishment of COPT Service, a COPT Access Line Service Agreement must be executed between the Telephone Company and the COPT provider.
2. In the event a provider is believed to have violated any of the rules and regulations for COPT Service, a verified complaint may be filed with the Commission and COPT Service may be disconnected if the deficiency is not corrected within 10 days from the date of written notification to the COPT provider or as ordered by the Commission.
3. The following minimum criteria will be required on COPTS:
  - a) Instruments must be certified by the Federal Communications Commission under Part 68 before interconnection the Telephone Company's exchange access lines.
  - b) The COPT provider shall be able to present an information message, which may be audio or visual, in, on, or adjacent to the COPT, which explains its general operation. This general information should include the COPT providers name and address and clearly state the policy and instructions for receiving a refund an/or service problems.
  - c) Instruments shall provide dial tone first and have the ability to access the "0" Operator and 911 Service, where available, without the use of a coin or credit card.
  - d) Shall be able to provide credit card, collect, and third-party billed long distance calls without the use of a coin.
  - e) Shall comply with applicable federal, state, and local laws and regulations concerning the use of pay stations by disabled persons.
  - f) Shall provide accessibility to all Interexchange Carriers where equal access is provided.
  - g) May not limit the duration of a local call.
  - h) Will provide one (1) local telephone directory annually.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**COIN TELEPHONE SERVICE**

Customer Owned Pay Telephone Service (COPTS) (Continued)

C. Conditions (Continued)

- 4. All stations must be equipped with tone-type address signaling.
- 5. All stations must be equipped with suitable audible signals and arranged to receive incoming calls.
- 6. Extension telephones are permitted, provided they are within view of the user of the COPT.
- 7. The COPTS provider may charge up to, but not exceed the highest tariffed intrastate rates and surcharge for the long distance carrier selected.
- 8. The station installation must be in accordance with any rules and/or standards promulgated by the American National Standards Institute, Inc. and the Indiana Construction Rules (Building Code) which are concerned with handicapped persons.
- 9. The station installation must also be in accordance with the generally accepted telecommunications industry standards, applicable local codes; the electric Code and the National Electrical Safety Code.
- 10. The rate for local COPTS calls must not exceed the rate for local messages for Semi-Public Telephone Service, as specified elsewhere in this Section of the Tariff.
- 11. The rate for directory assistance calls must not exceed the rate for Local Directory Assistance Service, as specified in Section 7, Sheet 1 of this Tariff.
- 12. A COPTS subscriber is entitled to one listing in the alphabetical and classified sections of the directory. When requested by the customer, additional listings may be provided in accordance with Section 7, Sheet 4 of the Tariff.
- 13. As with Semi-Public and Public Telephone Service, a COPTS subscriber may not attach a COPT station to any line that is served by a key, PBX, or any other switching system. The customer may not attach a COPT station to any line subscribed to a service other than COPT service

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section III

Original Sheet 6C1

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**COIN TELEPHONE SERVICE**

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Customer Owned Pay Telephone Service (COPTS)

D. COPTS Optional Call Screening Service

COPTS Optional Call Screening Service permits the customer to restrict outgoing calls place through an operator to those which are charged to the called telephone, a third number, or a Telephone Company Calling Card number.

This service is offered only where facilities permit.

|   |             |            |
|---|-------------|------------|
|   | Monthly     |            |
|   | <u>Rate</u> | <u>NRC</u> |
| COPTS Optional Call Screening Service, per line | \$5.00      | (1)        |

(1) Service Connection Charges - -See Section 7

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

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**GENERAL EXCHANGE SERVICE**

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E. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes a service whereby customers may obtain assistance in determining telephone numbers by calling the Directory Assistance number, subject to the regulations and charges shown herein.
2. The Company will implement Directory Assistance Service charging upon establishment of suitable facilities.
3. Charges for Directory Assistance Service apply when customers of the Company request assistance in determining telephone numbers in the local calling area in which the customer receives Local Exchange Service. Request for telephone numbers which, though local, are not located in the customer's Area Code are exempt from charges.
4. Charges for providing Directory Assistance Service for telephone numbers located outside the local calling area but within the same customer Area Code are covered in the filing for Message Toll Telephone Service.

B. Regulations

A maximum of two requested telephone numbers is provided with each Directory Assistance call.

C. Exemptions

1. Charges for Directory Assistance Service are not applicable to calls place from:
  - a. Coin (Public, Semipublic or Coin Box) telephones.
  - b. Hospitals
  - c. Customers who certify that they are unable to use a directory because of a visual or physical handicap.

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**GENERAL EXCHANGE SERVICE**

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F. SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special services or facilities for such periods as may be agreed upon, provided each special services of facilities or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company.

In the event such special services or facilities or the use made thereof interferes with the furnishing of telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special services and facilities after thirty (30) days written notice to the customer.

**GENERAL EXCHANGE SERVICE**

G. TELEPHONE DIRECTORY LISTINGS

1. General Regulations

The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.

The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customer's service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

The Telephone Company reserves the right to limit the length of any listing in the directory; and to use abbreviations where in its judgement the clearness of the listing or the identification of the customer is not thereby impaired.

Names in directory listings shall be limited to the following:

a. In connection with residence service:

- (1) the individual name of the customer, or
- (2) the individual name of a member of the customer's immediate family.

b. In connection with business service:

- (1) the listing must be in the name of the individual, partnership, corporation, institution, etc. to whom service is furnished. Additional listings may be provided for in the name of a member, officer, employee (s), or representative(s) thereof, who is authorized to represent said individual, partnership, corporation, firm, association, or institution, or, the name of another business which the customer represents, controls or owns.
- (2) the names of departments when such listings are deemed necessary for the efficient use of the service.

Whenever any question arises as to the right of the customer to (1) list the name of a business which he claims he is authorized to represent; or (2) use a listing which includes the trade name of another; the Telephone Company may require the customer to secure from the owner of such name, written authority to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing; and may refuse to accept or to delete such listings where (1) such written authority is not furnished to the Telephone Company or (2) such authority is withdrawn by such owner in writing addressed to the Telephone Company.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL EXCHANGE SERVICE**

G. TELEPHONE DIRECTORY LISTINGS (Cont.)

2. Primary Listings

One listing without charge, termed the primary listing, is provided as follows:

- a. For each separate customer service (except when two or more main station lines, key, or PBX trunk lines are consecutively operated, the first number of the group is considered to be the primary listing).
- b. For each semi-public service.

3. Additional Listings

Business additional listings may be the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation, if the customer or joint user is a corporation; and for any business establishment, the names of associates or employees of the customer or joint user. No other class of listing, such as service, agency, commodity, etc. will be accepted.

Residence additional listings may be the names of the customer's immediate family.

In connection with semi-public telephone service, additional listings are allowed at additional listing rates in the names of permanent guests or tenants at that location. Additional listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph one (Business additional listings....) above.

Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory, and, provided satisfactory service can be furnished, a listing may be permitted under the address of a PBX station, or extension station, installed on premises of the customer, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

Additional listings are furnished at the rate quoted in the Local Exchange Rate Schedule.

4. Duplicate and Cross Reference Listings

Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted, where in the opinion of the Telephone Company, they are necessary for the proper identification of the customer, and are not so desired to secure preferential position in the directory for advertising purposes.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**GENERAL EXCHANGE SERVICE**

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G. TELEPHONE DIRECTORY LISTINGS (Cont)

4. Duplicate and Cross Reference Listings (Cont)

Cross reference listings are permitted when their use will facilitate in handling telephone calls.

The additional listing rate applies for each duplicate or cross reference listing.

5. Alternate Call Number Listings

Listing of an alternate telephone number, to be called in case no answer is received, is permitted for customers to all classes of service.

The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

The additional listing rate applies for each alternate call number listing.

6. Foreign Listings

Foreign listings, i.e., listings of customers located in an exchange other than that in which the listed service is furnished are permitted. Charges for foreign listings are payable in advance for the period for which the directory is issued.

The charge for a foreign listing contemplates insertion in the list of a specific exchange.

H. TEMPORARY SUSPENSION OF SERVICE - - VACATION RATES

Upon request, a customer, having any class of service may temporarily suspend his service for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed six (6) months is allowed in any calendar year.

Notice of suspended service may begin on any day of the month provided reasonable notice is given in advance. Notice to restore service must also be given in advance. A service charge will be made in connection with the disconnection and restoration of any regular service.

The reduction in rate for the period of suspension is equal to fifty percent (50%) of the total local exchange service charges.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

August 30, 1993

RE: Vacation Rate

DMS-10 Use SUS

Vacation Rate will be ½ of Local Service per month (\$5.50)

Intrac of 14 cents will be on each month

No other monthly charges will be applied.

When returning:

A Subsequent Service Order Charge.

If they were not on Vacation Rate:

Change phone number

Will not be in white pages

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

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**GENERAL EXCHANGE SERVICE**

---

VIII Link Up Indiana Plan

A. Description

1. The Link Up Indiana Plan is an assistance program directed toward low-income households not currently on the telephone network and is designed to help offset the connection and installation charges required of new subscribers.
2. Eligible participants will receive a reduction of 50 percent of the tariffed service order charges, up to a maximum of \$30.00, for commencing telephone service for a single residential line. The reduction applies only to the Initial Order and Central Office work charge found elsewhere in this section.
3. The plan is designed to qualify for funds under the connection assistance program referred to as Link Up America, pursuant to the Federal Communications Commission's (FCC) Decision and Order in CC Docket Nos. 78-72 and 80-286, 52 Federal Regulation 21536. adopted April 16, 1987.

B. Conditions

1. Under Link Up Indiana, federal connection assistance will be available for a single telephone line at the principal place of residence for applicants meeting the following eligibility requirements.
  - a.
  - b.

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**GENERAL EXCHANGE SERVICE**

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VIII. Link Up Indiana Plan (Continued)

B. Conditions (Continued)

- c. The applicant cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60;
  - d. The applicant must be a current recipient of any of the following public assistance programs: food Stamps, Medicaid (including those who receive Supplemental Security Income); Aid to Families with Dependent Children; or occupants of a government subsidized housing program.
2. Verification of eligibility requirements a., b., and also c. above shall be accomplished through applicant self-certification.
3. The Company will verify that the applicant meets the eligibility criterion set forth in d. above.

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LOW INCOME PROGRAMS

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A. STATEMENT

1. Requests for Low income Programs will be furnished insofar as the ability and facilities of the Telephone Company permits, in accordance with the following concurrence.

B. CONCURRENCE

1. SIRTC hereby assent to, adopts, and concurs in the rates, rules and regulations governing Low Income Programs as they are set forth in the Low Income Programs, Section 3, of the Indiana Utility Regulatory Commission Tariff I.U.R.C. No. T-7 on file with the Indiana Utility Regulatory Commission, and makes itself a party thereto and obligates itself to observe the provisions therein with the following exception:
  - (a) Where references are made in the Low Income Programs sections of the Indiana Utility Regulatory Commission Tariff I.U.R.C. No. T-7 to service and equipment rates in other sections of the issuing carrier's tariff, the rates, charges and regulations filed by the concurring carrier in its tariff shall be applicable.
2. SIRTC reserves the right to cancel this concurrence at any time after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

**EXCHANGE AND NETWORK SERVICE**

---

**LOCAL EXCHANGE SERVICE**

3.1 **LOW INCOME PROGRAMS**

Low Income Programs consist of two programs, Lifeline Assistance and Link Up Assistance. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas.

1. Definitions

The following terms shall be defined as follows:

Qualifying low-income subscriber – a subscriber who meets the low-income eligibility criteria established by the Indiana Utility Regulatory Commission: Medicaid; food stamps, Supplemental Security Income (SSI); federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Dept. of Urban Development); or Low-Income Home Energy Assistance Program (LIHEAP).

Toll blocking – a service provided by carriers that lets consumers elect not to allow the completion of outgoing toll calls from their telecommunications channel.

Toll control – a service provided by carriers that allows consumers to specify a certain amount of toll usage that may be incurred on their telecommunications channel per month or per billing cycle.

Toll limitation – denotes both toll blocking and toll control.

The structure of each program is outlined in the following paragraphs.

2. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer’s monthly Federal Subscriber Line Charge and rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential local exchange access line rate.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

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**EXCHANGE AND NETWORK SERVICE**

---

LOCAL EXCHANGE SERVICE

3.1 LOW INCOME PROGRAMS (Continued)

2. Lifeline Assistance (continued)

b. Regulations

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:
  - a) Customers must be participants in the one of the following programs: Medicaid, food stamps, Supplementary Security Income (SSI), federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Dept. of Urban Development), or Low Income Home Energy Assistance Program (LIHEAP).
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Blocking Service or Toll Control Service, as described in their Indiana Serving Tariff, at no charge. These services will only be provided at the customer's request.
- 3) Local Service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service or Toll Control Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

**EXCHANGE AND NETWORK SERVICE**

**LOCAL EXCHANGE SERVICE**

3.1 **LOW INCOME PROGRAMS (Continued)**

2. Lifeline Assistance (continued)

c. Credits

The following credits will apply for each customer eligible for Lifeline Assistance:

|   | <u>Monthly<br/>Credit</u> |
|---|---------------------------|
| Federal Subscriber Line Charge Credit     | \$6.50                    |
| Residential Local Exchange Service Credit | \$1.75                    |

3. Link Up Assistance (Lifeline Connection Assistance)

a. General

Link-Up Assistance is described as an assistance program for qualifying low-income consumers that consists of a reduction in the customary charges for commencing telecommunications service and a deferred schedule for payment of charges assessed for commencing service for which the consumer does not pay interest. All eligible customers receive a credit for half of the service connection charges up to \$30.00 and do not pay interest on connection charges of up to \$200.00 that are deferred for a period not to exceed one year.

b. Regulations

- 1) The same eligibility requirements as outlined in paragraph 2.b.I above will apply for Link-Up Assistance.
- 2) This credit is only available on the installation of a single residential access line at the principal residence of the eligible customer.

**EXCHANGE AND NETWORK SERVICE**

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LOCAL EXCHANGE SERVICE

3.1 LOW INCOME PROGRAMS (Continued)

3. Link Up Assistance (continued)

3) This credit will apply for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up Assistance was provided previously.

4) An eligible low-income consumer may choose either or both the Service Connection Charges Credit and the Deferred Payment Schedule.

c. Service Connection Charges Credit:

Half of Service Connection Charges or \$30.00, whichever is less.

d. Deferred Payment Schedule

A deferred schedule (not to exceed a period of one year) for payment of the Service Connection Charges up to \$200.00, for which the consumer does not pay interest. These Service Connection Charges do not include any permissible security deposit requirements.

**FOREIGN EXCHANGE SERVICE**  
**APPLICATION**

FOREIGN EXCHANGE

A. Conditions

1. Foreign Exchange Service is a local service furnished to a customer from an exchange other than the one from which service would normally be provided and is limited to one party, Key, and PBX trunk line service. Foreign Exchange Service is not provided in connection with public or semi-public telephone service.
  - a. The "normal exchange" is that in which the customer is located.
  - b. The "foreign exchange" is that from which the customer desires service.
2. This is a special service and will be furnished in accordance with such methods as are best suited to meet plant and operating requirements subject to the availability of facilities.
3. The rates, rules and regulations of the foreign exchange apply for the class of service and equipment provided from the foreign exchange.
4. Mileage measurement for interexchange channel charges is the airline distance between the principal central offices of the normal and foreign exchange. When service is provided jointly with one or more telephone companies, each telephone company's rates apply to that portion of the airline mileage within its operating area.
5. Service may terminate at the normal exchange in a Private Branch Exchange, a telephone instrument or any other authorized equipment.  
Foreign Exchange Service will be furnished in connection with Hotel-Motel Service only for the use of the management in the conduct of the business.
6. Foreign Exchange Service requested from other than the principal central office of a multi-office exchange will be provided according to the rates and regulations outline for Foreign Central Office Service.
7. Extension telephone and other miscellaneous equipment may be provided at either the normal or foreign exchange. The rates, rules and regulations of the telephone company providing the services and equipment are applicable.

B. Rates

1. The appropriate business or residence monthly rates of the foreign exchange shall apply. The application of service charges is based on the work activity performed in both the foreign exchange and normal exchange.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**FOREIGN EXCHANGE SERVICE**

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FOREIGN EXCHANGE (Cont.)

B. Rates (Cont.)

2. Interexchange mileage per channel, per mile.

This Telephone Company concurs in the monthly rates and regulations for interexchange channels as filed with the Public Service Commission of Indiana by the Indiana Bell Telephone Company, Incorporated, in Part III, Section 38 of their Tariff P.S.C.I. No. T-6.

3. Facilities between the principal central office and the customer's premises in the normal exchange are furnished at \_\_\_\_\_; however, service charges, as required for the class of service being provided, are applicable. Interoffice cable pair rates, if appropriate, are applicable where the customer's location is outside the principal central office serving area.

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**PRIVATE LINE SERVICES**

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A. STATEMENT

Requests for Private Line Services will be furnished insofar as the ability and facilities of this Telephone Company permit, in accordance with the following concurrence.

B. CONCURRENCE

1. This Telephone Company hereby assents to, adopts, and concurs in the rates, rules and regulations governing interexchange private line services as they are set forth in the Private Line Services section of the Indiana Bell Telephone Company, Incorporated, Tariff P.S.C.I. No. T-6 on file with the Public Service Commission of Indiana, and makes itself a party thereto and obligates itself to observe the provisions therein with the following exception:

(a) Where references are made in the Private Line Services section of Indiana Bell Telephone Company, Incorporated Tariff P.S.C.I. No. T-6 to service and equipment rates, charges and regulations filed by the concurring carrier in its tariff shall be applicable.

2. This Telephone Company reserves the right to cancel this concurrence at any time after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

**MESSAGE TOLL TELEPHONE SERVICE**

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MESSAGE TOLL TELEPHONE SERVICE AND WIDE AREA TELECOMMUNICATION SERVICE

Statement

Requests for Message Toll Telephone Service will be furnished insofar as the ability and facilities of this Telephone Company permit, in accordance with the following concurrence:

Concurrence

Pursuant to the provisions in Cause No. 39705, the Company hereby adopts and concurs in I.U.R.C. Tariff No. T-7, Part I, Section 6 (formerly Indiana Bell Telephone Company Tariff No. T-7) for Message Telecommunications Service. All rates, charges, terms and conditions of such tariff are applicable to the Company.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

---

**SCHEDULE OF RATES AND CHARGES**

**DIRECTORY ASSISTANCE SERVICE**

A. Charges

- 1. For each call to the local Directory Assistance number.....\$.75
- 2. Each call, with no allowance, for local Directory Assistance placed through the "O" Operator, provided the "O" Operator is not the only route for local Directory Assistance.....\$.90

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section VII

Sheet 2

---

**LOCAL EXCHANGE RATES**

---

NOTICE OF CANCELLATION

This tariff cancels any and all previous tariffs of this Company, and any and all supplements, revisions, and re-issues thereof, insofar as they state rates, charges, and rules for local exchange service in conflict herewith.

AUTHORITY FOR RATES AND CHARGES

Rates and charges stated herein are published by authority of order of the Public Service Commission of Indiana in Docket No. \_\_\_\_\_ approved \_\_\_\_\_, 19\_\_\_\_.

APPLICATION

Rates and charges of this Company for local exchange service are covered in this Section.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

Canaan, Cross Plains, Moores Hill, and San Jacinto

Recurring Charges

Service Connection Charges

One Party

Monthly Rates

|  |     | <u>Residence</u> |     | <u>Business</u> |     |
|--|-----|------------------|-----|-----------------|-----|
| Rotary Access Line   | R-1 | 11.00            | B-1 | 14.00           | (R) |
| Touchcall Access Line  | R-1 | 12.25            | B-1 | 15.25           | (R) |
| Company Provided Rotary Phone Rental (Grand fathered)                            |     | 2.00             |     | 2.00            | (S) |
| Company Provided Touchcall Phone Rental (Grand fathered)<br>(Effective 12/21/87) |     | 2.00             |     | 2.00            | (S) |

Company will provide standard wall or desk phone in brown or beige.

When the customer orders his service removed and telephone taken out, Southeastern Indiana Rural Telephone Cooperative Inc., will reward the customer with a cash rebate of \$5.00 for each of the phones he removes and brings into our commercial office, provided Southeastern Indiana Rural Telephone owns the instruments. .

Cash rebate does not apply to customers disconnected for non-payment of their monthly telephone bill.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

STATE OF INDIANA  
INDIANA UTILITY REGULATORY COMMISSION

APPLICATION FOR SURCHARGE )  
ADJUSTMENT BY INDIANA TELEPHONE )  
RELAY ACCESS CORPORATION FOR ) CAUSE NO. 39880-INTRAC  
THE HEARING AND SPEECH IMPAIRED )  
IN ACCORDANCE WITH THE PROVISIONS )  
OF SECTION 8-1-2.8-12 OF THE ) APPROVED:  
INDIANA CODE )

BY THE COMMISSION

Mark W. Cooper, Chief Administrative Law Judge

On January 24, 1994 the Indiana Telephone Relay Access Corporation for the Hearing and Speech Impaired ("INTRAC") filed an application with the Commission. INTRAC is an Indiana non-profit corporation who is formed pursuant to IC 8-1-2.8 et seq. whose purpose is to provide telecommunication relay services for speech or hearing impaired persons on behalf of Indiana local exchange telephone companies. The services provided by INTRAC are funded by a monthly surcharge imposed by Indiana local exchange telephone companies on each of their respective residential and business lines. The monthly surcharge was commenced on June 1, 1991 in the amount of five cents (\$0.05) per access line. By its application herein INTRAC has sought to increase the amount of the monthly surcharge pursuant to IC 8-1-2.8-12.

Based upon the applicable law and the application herein, the commission now finds as follows:

1. **Commission Jurisdiction.** The Applicant herein is INTRAC as contemplated and authorized by IC 8-1-2.8-6. Pursuant to IC 8-1-2.8-12 INTRAC may apply to the Commission for an adjustment in the amount of the monthly surcharge that each Indiana local exchange company must impose upon its customers. The Commission may approve any such adjustment so long as the adjustment does not result in a monthly surcharge that exceeds forty cents (\$0.40) per residential or business line. The amount of the increase sought in this application is nine cents (\$0.09) per residential or business line which, if approved, would result in a total monthly surcharge of fourteen cents (\$0.14). Therefore, the Commission has jurisdiction of INTRAC and the subject matter of this Cause pursuant to IC 8-1-2.8 et seq.

2. **Current and Proposed Monthly Surcharge.** Based upon the application and its extensive supporting materials, INTRAC states the current monthly surcharge of five cents (\$0.05) per residential or business line is insufficient to provide adequate revenue to fund INTRAC's operations, including its provision of telecommunication relay services that meet the requirement of the Americans With Disability Act of 1990. Based upon the Commission's review of the application and its supporting materials the current monthly surcharge amount appears insufficient. The supporting materials to the application include projections of INTRAC's funding needs demonstrating that a nine cent (\$0.09) increase in the monthly surcharge, from five cents (\$0.05) to fourteen cents (\$0.14) per line, should produce sufficient revenues to fund INTRAC's operations for the reasonably foreseeable future. The commission's review of the supporting materials indicates

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

that the proposed increase in the monthly surcharge should generate sufficient revenues for INTRAC's reasonable and necessary operations.

Based upon the foregoing, the Commission finds and concludes that INTRAC's proposed increase in the monthly surcharge to be imposed by Indiana local exchange companies on each residential and business line (or line equivalent) should be approved. In order that the Indiana local exchange telephone companies have a reasonable opportunity to be advised of and implement the increase authorized and directed herein, we find the surcharge increase should be effective as of May 1, 1994.

**IT IS THEREFORE ORDERED BY THE INDIANA UTILITY REGULATORY COMMISSION that:**

1. The surcharge imposed pursuant to IC 8-1-2.8-11 shall be, and hereby is, increased from the current level of five cents (\$0.05) to fourteen cents (\$0.14) on each residential and business line (or line equivalent) of the customers of Indiana local exchange telephone companies.
2. The surcharge increase shall become effective as of May 1, 1994
3. All Indiana local exchange telephone companies, prior to placing in effect the increased surcharge, shall file a revised tariff with the Engineering Division of the Commission reflecting the surcharge increase.
4. This Order shall be effective on and after the date of its approval.

**MORTELL, CORBAN, HUFFMAN, KLEIN AND ZIEGNER CONCUR:**  
**APPROVED:**

I hereby certify that the above is a true and correct copy of the Order as approved.

\_\_\_\_\_  
Ruth Ann Townsend, Secretary to the  
Commission and Executive Director

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

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**DUAL PARTY RELAY SERVICES SURCHARGE**

1. DESCRIPTION

Pursuant to the requirements of Section 8-1-2.8-12 of the Indiana Code, all customer billings on and after June 1, 1991 shall reflect an additional charge to fund the Indiana Telephone Relay Access Corporation for the Hearing and Speech Impaired (InTRAC). The purpose of InTRAC is to deliver a statewide dual party relay service for Indiana's deaf and speech impaired citizens that will provide access to telephone services that are functionally equivalent to those provided to individuals not having hearing or speech impairments. The relay will be the link between a hearing or speech impaired person using a telecommunications device for the deaf and a non-impaired person using a telephone

2. CONDITIONS

.1 This surcharge will apply to all access lines excluding WATS, Public Coin, and Company Official lines.

2. This charge is subject to change pursuant to the procedure set forth by IC 8-1-2.8-12.

3. CHARGES

Monthly Rate  
Business and Residence

InTRAC surcharge, per line

\$0.06 (R)

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff I.U.R.C. No 1

Section VII

First Revised Sheet 4

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**LOCAL EXCHANGE RATES**

---

Canaan, Cross Plains, Moores Hill, & San Jacinto

Recurring Charges

Service Connection Charges

Miscellaneous Services

|   | <u>Local Call</u> | <u>Monthly Rates</u> |
|---|-------------------|----------------------|
| Additional Directory Listing - Business       |                   | .50                  |
| - Residence                                   |                   | .50                  |
| Additional Line of Information                |                   | .25                  |
| Additional Local Loops – Per Mile             |                   | 3.00                 |
| Unlisted Number of Non-Published              |                   | 1.00                 |
| Semi-Public Pay Station (No longer available) | .25               | 10.00                |
| Public Pay Station                            | .25               | 14.00                |

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

Extended Area Service

| <u>Exchange Served</u> | <u>Exchange</u> | <u>Toll Free Calling Service To</u><br><u>Operating Company</u> |
|------------------------|-----------------|---|
| Moores Hill            | Milan           | Contel of Indiana (T)   |
|                        | Versailles      | Contel of Indiana   |
|                        | Aurora          | United of Indiana   |
|                        | Lawrenceburg    | United of Indiana   |
|                        | Dillsboro       | United of Indiana   |
| Cross Plains           | Dillsboro       | United of Indiana   |
|                        | East Enterprise | United of Indiana   |
|                        | Canaan          | Southeastern Indiana  |
| San Jacinto            | North Vernon    | Contel of Indiana   |
|                        | Butlerville     | Contel of Indiana   |
|                        | Scipio          | Contel of Indiana   |
|                        | Madison (*)     | Contel of Indiana (N)   |
| Canaan                 | Cross Plains    | Southeastern Indiana (T)  |
|                        | Madison (*)     | Contel of Indiana (N)   |

(\*) Contains a Monthly EAS Component which is in addition to the Business and Residence Individual Line rate. Monthly EAS Components are shown on Sheet 4B of this Tariff.

**LOCAL EXCHANGE RATES**

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RATES

1. EAS Rate Component

| <u>Exchange</u> |     | <u>Monthly EAS</u> |            |
|-----------------|-----|--------------------|------------|
|                 |     | <u>Component</u>   | <u>(*)</u> |
| Canaan          |     | \$7.23             | (N)        |
| San Jacinto     | R-1 | 2.85               | (N)        |
|                 | B-1 | 3.63               | (N)        |

(\*) EAS Rate Components are in addition to Local Exchange Business and Residence Individual Line Rates. Rates are effective until September 20<sup>th</sup> 2001.

OPTIONAL COMMUNITY CALLING PLAN

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NON-RECURRING CHARGE

Waived until March 1, 1993. March 1, 1993 Service Order Charge

RECURRING CHARGE

|                    |                   |
|--------------------|-------------------|
| One half hour plan | \$1.50 monthly    |
| Overtime           | \$ .05 per minute |
| Two hour plan      | \$5.00 monthly    |
| Overtime           | \$ .04 per minute |

ADJACENT EXCHANGES

|                        |   |                    |
|------------------------|---|--------------------|
| Cross Plains (667)     | - | Versailles (689)   |
|                        |   | Milan (654)        |
| San Jacinto (873, 871) | - | Hanover (866)      |
|                        |   | Seymour (522, 523) |
|                        |   | Crothersville(793) |
| Moore's Hill (744)     | - | Sunman (623)       |
| Canaan (839)           | - | Versailles (689)   |

**LOCAL EXCHANGE RATES**

---

Canaan, Cross Plains, Moores Hill, & San Jacinto  
(Exchange)

Non-Recurring Charges

Service Connection Charges

Service Order Charge \$8.00

A Service Order Charge applies when receiving, recording and/or processing information necessary to execute a request for new service, name change, reconnect from non-pay, move service, and touchtone service. Only one Service Order Charge is applicable for all items ordered at the time for completion on the same date.

Applicable for residence and B-1 business.

Subsequent Service Order Charge \$5.00

Applicable for all request to process orders for installing jacks, long cord, move phone, change phone, or any other miscellaneous request involving record change.

Applicable for residence and B-1 business

Line Connection Charge \$12.00

Applicable for work required to connect or rearrange line terminations in the Central Office and to provide dial tone to the customer's premises.

Applicable for residence and B-1 business

Premise Visit Charge \$20.00

Applicable when a trip is necessary to the customer premises for the purpose of performing wiring, jack and/or equipment installation, or a trip caused by customer owed equipment causing problems to the transmission of company equipment, abuse or damage to company owned equipment on customer premise, or any trip required to complete a customer service order.

Applicable for residence and B-1 business

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

---

Canaan, Cross Plains, Moores Hill, & San Jacinto  
(Exchange)

Non-Recurring Charges

Service Connection Charges

Station Equipment Handling Charge \$4.00

Applicable for assembling, connecting and testing a telephone set at the customer premises.  
Applicable for residence and B-1 business

Jack Installation Charge \$10.00

Applicable for affixing the jack to inside wiring to provide for a working outlet. Charge applies for each jack installed.  
Applicable for residence and B-1 business.

All Weather Jack Attached to Outside of House \$12.00

Applicable for residence and B-1 business

Off Premise Jack Installation Charge \$25.00 Per Hr.

Applicable for installing wiring to a different building on the customer's premises for the purpose of an extension telephone. Time and material only. Material will be charged at actual cost to Company. This is the only charge to customer. There shall not be any recurring charge. Variation of distance between buildings is basis of time and material charge.  
Applicable for residence and B-1 business.

Premise Wiring Charges \$20.00

Applicable for installing the wiring inside a customer's home to provide the necessary outlet locations desired by the customer.  
Applicable for residence and B-1 business.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

---

Canaan, Cross Plains, Moores Hill & San Jacinto  
(Exchange)

Non-Recurring Charges

Service Connection Charges

Dishonored Check Charge \$25.00

Applicable as intended to cover the expense incurred for customers checks returned by a bank because of insufficient funds in the customer's account. A dishonored check charge is not applicable to checks returned by a bank because of improper dates, improper signatures, omissions, etc.

Applicable for residence and B-1 business.

Reconnect from Non-Payment

Service Order Charge and Line Connect Charge Apply: \$20.00

A service restoral charge is intended to cover expense incurred for reconnecting a service that has been temporarily disconnected for non-payment.

Applicable for residence and B-1 business.

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section VII

Sheet 8

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**LOCAL EXCHANGE RATES**

---

Canaan, Cross Plains, Moores Hill & San Jacinto  
(Exchange)

Non-Recurring Charges

Service Connection Charges

**OVERDUE BILL PENALTY CHARGE**

10% of 1<sup>st</sup> \$3.00  
3% of Balance

Applicable for residence and all businesses.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**LOCAL EXCHANGE RATES**

Canaan, Cross Plains, Moores Hill & San Jacinto

Class and Custom Calling Features

**Monthly Rates**

|   | <u>Residential</u> | <u>Monthly</u> |
|---|--------------------|----------------|
| Anonymous Call Rejection – activate *77, deactivate *87                       | \$ 2.00            | \$ 2.00        |
| Automatic Call Back – activate *66, deactivate *86                            | \$ 2.00            | \$ 2.00        |
| Automatic Recall – activate *69, deactivate *89                               | \$ 2.00            | \$ 2.00        |
| Call Forward – activate *72, deactivate *73                                   | \$ 1.75            | \$ 1.75        |
| Call Forward Busy – activate *90, deactivate *91                              | \$ 1.75            | \$ 1.75        |
| Call Forward No Answer – activate *92, deactivate *93                         | \$ 1.75            | \$ 1.75        |
| Call Transfer   | \$ 1.75            | \$ 1.75        |
| Call Waiting – deactivate *70 – prior to making call or during call           | \$ 1.75            | \$ 1.75        |
| Calling Name and Number   | \$ 5.00            | \$ 5.00        |
| Changed Number Intercept  | \$ 5.00            | \$ 5.00        |
| Distinctive Ringing/Call Waiting – activate & deactivate *61                  | \$ 3.00            | \$ 3.00        |
| One Plus Blocking   | \$ 3.00            | \$ 3.00        |
| Option Package 1(call forward, call waiting, 3-Way Calling & 8 # Speed Call)  | \$ 4.00            | \$ 4.00        |
| Option Package 2(call forward, call waiting, 3-Way Calling & 30 # Speed Call) | \$ 4.25            | \$ 4.25        |
| 900 Block – <b>one time charge</b>  | \$ 8.58            | \$ 8.58        |
| Optional Community Calling Plan (1/2 hour)                                    | \$ 1.50            | N/A            |
| Optional Community Calling Plan (2 hour)                                      | \$ 5.00            | N/A            |
| Per Call Blocking   | No Charge          | No Charge      |
| Selective Call Acceptance – activate & deactivate *64                         | \$ 3.00            | \$ 3.00        |
| Selective Call Rejection – activate & deactivate *60                          | \$ 3.00            | \$ 3.00        |
| Selective Call Forwarding – activate & deactivate *63                         | \$ 3.00            | \$ 3.00        |
| Selective Line  | \$ 4.00            | \$ 6.00        |
| Speed Calling 8 numbers-programs *74  | \$ 1.50            | \$ 1.50        |
| Speed Calling 30 numbers – program *75  | \$ 1.75            | \$ 1.75        |
| Three - Way Calling   | \$ 1.50            | \$ 1.50        |

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No 1

Section VII

Original Sheet 10

**LOCAL EXCHANGE RATES**

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Canaan, Cross Plains, Moores Hill & San Jacinto

Class and Custom Calling Features

Remote Call Forwarding

**Monthly Rates**

| <u>Residential</u> | <u>Business</u> | <u>Commercial</u> |
|--------------------|-----------------|-------------------|
| \$ 8.00            | \$ 10.00        | \$ 32.00          |

Commercial rates for Remote Call Forwarding shall apply when it is used to bridge Extended Area Service (EAS) and/or the number is advertised or given to a customer base for high volume commercial use.

One forwarded call at a time is allowed for the monthly charge for all classes of Remote Call Forwarding. Each additional forwarded call allowed simultaneously, up to a maximum of fifteen (15), shall be billed the number of simultaneous forwarded calls ordered times the monthly rate.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**CALL ANSWERING (VOICE MAIL) PACKAGES**

The VM – Voice Mail Service Order should be used to set up the following. There should always be an \$ 8.00 Service Order Charge applied to all accounts unless instructed otherwise (e.g., voice mail promotions).

\*Note: Foreign Res/Bus Voice Mail customer member numbers are all the **same** number, 11,000, and always use Print Code 50.

|  | <u>Residential<br/>Monthly Rec.</u> | <u>Foreign Res/Bus<br/>Monthly Rec.</u> |
|--|-------------------------------------|---|
| <b>STANDARD (CVMPAC1) – Voice Mail – Pack 1<br/>(FVMPK1R / FVMPK1B)</b>                | \$ 3.00                             | \$ 5.00 / \$ 6.00                       |
| Allows up to 15 minutes of stored messages for a period of five (5) consecutive days.  |                                     |   |
| <b>PREFERRED (CVMPAC2) – Voice Mail – Pack 2<br/>(FVMPK2R / FVMPK2B)</b>               | \$ 5.95                             | \$ 6.95 / \$ 7.95                       |
| Allows up to 30 minutes of stored messages for a period of seven (7) consecutive days. |                                     |   |
| <b>PREMIUM (CVMPAC3) – Voice Mail Pack 3<br/>(FVMPK3R / FVMPK3B)</b>                   | \$ 7.95 / 8.95 / 9.95               |   |
| Allows up to 60 minutes of stored messages for a period of ten (10) consecutive days.  |                                     |   |
| <b>SCHOOLS (CVMESS3) – Homework hotline mailbox</b>                                    | \$ 5.00                             |   |
| <b>SCHOOLS (CVMESS4) – Voice Messaging</b>   | \$ 11.95                            |   |
| <b>BUSINESS (CVMESS5) – Voice Messaging</b>  | \$ 25.00                            |   |
| <b>EMPLOYEE (CVMONLY) – Voice Mail Account Only</b>                                    | \$ 0.00                             |   |
| Used for employee accounts only.   |                                     |   |

The amount of time for stored messages is continually updated. For example, if you receive ten (10) minutes of messages after business hours and delete them the next day you will have the regular maximum storage time available for the new day. If you do not delete them, you will have ten (10) minutes less than your maximum storage time.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

Southeastern Ind. Rural Telephone Coop., Inc.

Tariff P.S.C.I. No. 1

Section VII

Sheet 12

**TARIFF CHARGES**

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|                                      | <u>Present<br/>Charge</u> | <u>New<br/>Charge</u> |
|--------------------------------------|---------------------------|-----------------------|
| Service Order Charge                 | \$ 8.00                   |                       |
| Subsequent Service Order Charge      | \$ 5.00                   |                       |
| Line Connect Charge                  | \$12.00                   |                       |
| Station Equipment Charge             | \$ 4.00                   |                       |
| Premise Visit Charge                 | \$ 20.00                  |                       |
| Jack Installation Charge             | \$ 10.00                  |                       |
| Off Premise Jack Installation Charge | \$ 25.00 Per Hour         |                       |
| Premise Wiring Charge                | \$ 20.00                  |                       |
| Reconnect for Non-Pay                | \$ 20.00                  |                       |
| Pay Phone                            | \$ .25                    |                       |
| Dishonored Check Charge (NSF Check)  | \$ 20.00                  | \$ 25.00              |

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**ACCESS SERVICE**

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1. STATEMENT

Requests for Access Service will be furnished insofar as the ability and facilities of this Telephone Company permit in accordance with the following concurrences.

2. CONCURRENCE

Southeastern Indiana Rural Telephone Cooperative, Inc.

Hereby assents to, adopts and concurs in the rates, rules and regulation governing Access Service as they are set forth in the P.S.C.I. No. 5 for Continental Telephone Company of Indiana, on file with the Public Service Commission of Indiana, and makes itself a party thereto and obligates itself to observe the provisions therein with the following exceptions:

P.S.C.I. No. 5, End User Access Service Rates and Charges, rates and charges for End User Access Service are filed in P.S.C.I. No. 1.

P.S.C.I. No. 5, Billing and Collection Services. Regulations, rates and charges for billing and collection services are provided for in Paragraph 3 following.

Rates, charges, and additional regulations, if applicable, for service or arrangements developed on an individual case basis are filed following.

3. CONCURRENCE

Southeastern Indiana Rural Telephone Cooperative, Inc.

Hereby assents to, adopts and concurs in the rates, rules and regulation governing Access Service as they are set forth in the P.S.C.I. No. 1 for Communications Corporation of Indiana, on file with the Public Service Commission of Indiana, and makes itself a party thereto and obligates itself to observe the provisions therein.

**ACCESS SERVICE**

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4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL).

4.2 Limitations

- (A) A telephone number is not provided with End User Access
- (B) Detail billing is not provided with End User Access.
- (C) Directory listings are not included with End User Access.
- (D) Intercept arrangements are not included with End User Access.

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of an End User Access at rates and charges as set forth in 4.7 following, as follows:

- (A) Use of an EUCL by an end user, in connection with intrastate Access Services, is provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- (B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing End User Access charges.

**ACCESS SERVICE**

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4. End User Access Service (Cont'd)

(B) Obligations of the End User

(C) When the end user is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Telephone Company are used as access lines for its services or used as administrative lines.

(D) When the end user is provided with a local exchange service which is not identified as Centrex, Business or Residential service, it shall provide the Telephone Company any requested information necessary for the Telephone Company to determine the appropriate charges.

(E) Payment Arrangements and Credit Allowances

(F) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local telephone exchange service.

(G) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

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**ACCESS SERVICE**

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4. End User Access Service (Cont'd)

4.5 Payment Arrangements and Credit Allowances (Cont'd)

(C) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions.

(E) Temporary Suspension of Service

When an end user temporarily suspends its local exchange service, which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

4.6 Rate Regulations

(A) EUCL per month charges will be billed to the end user of the associated local exchange service.

(B) For each local exchange service provided as remote call forwarding residential service or remote call forwarding business service under the general and/or local exchange service tariffs, End User Access charges do not apply.

(C) For each local exchange service, other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers as access lines for their services under the general and/or local exchange service tariffs, End User Access Charges do not apply.

**ACCESS SERVICES**

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

(D) When an end user is provided more than one local business exchange service in a state by the same Telephone Company, other than that specified in (B) preceding, and when the local business exchange service is provided as semi-public service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Multiline Business Subscriber – Individual line or trunk rate applies to each such semi-public local business exchange service.

(E) When an end user is provided more than one local business exchange service in a state by the same Telephone Company, other than that specified in (B) preceding, and when the local business exchange service is provided under the general and/or local exchange service tariffs and is not covered by (E), the End User Common Line (EUCL) – Multiline Business Subscriber-Individual line or trunk rate applies to each such local business exchange service.

(F) When an end user is provided a single local business exchange service in a state by the same Telephone Company, other than that specified in (B) preceding, and when the local business exchange service is provided as a multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an EUCL and the End User Common Line (EUCL) Single Line Subscriber – Individual line or trunk rate as set forth in 4.7 following applies to each such party.

1. When an end user is provided a single local business exchange service in a state by the same Telephone Company, other than that specified in (B) preceding, and when the local business exchange service is provided under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Single Line Subscriber-Individual line or trunk rate as set forth in 4.7 following applies to each single business service. Such local business exchange service includes a single semi-public business service or any other single local business exchange service not covered.

**ACCESS SERVICE INTERSTATE – FEDERAL**

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4. End User Access Service (Cont'd)

4.7 Rates and Charges (Cont'd)

The rates for End User Access Are:

**End User Common Line (EUCL) – Residence Subscriber**

|                                | <u>USOC</u>         | <u>Rate Per Month</u> | <u>7/1/03</u> |
|--------------------------------|---------------------|-----------------------|---------------|
| Individual Line or Trunk, each | 9LP<br>July 1, 2002 | \$ 6.00               | \$6.50        |

**End User Common Line (EUCL) – Single Line Business Subscriber**

|                                | <u>USOC</u>         | <u>Rate Per Month</u> | <u>7/1/03</u> |
|--------------------------------|---------------------|-----------------------|---------------|
| Individual Line or Trunk, each | 9LP<br>July 1, 2002 | \$ 6.00               | \$6.50        |

**End User Common Line (EUCL) – Multiline Business Subscriber**

|                                | <u>USOC</u>        | <u>Rate Per Month</u> |
|--------------------------------|--------------------|-----------------------|
| Individual Line or Trunk, each | 9ZW<br>Jan 1, 2002 | \$ 9.20               |

**ACCESS SERVICE**

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4.7 Rates and Charges

A. **Carrier Common Line Access Service Federal Universal Service Charge**

1.) Federal Universal Service Charge

The Federal Universal Service Charge (FUSC) recovers the Telephone Company's contribution to various federal universal service funds. The Telephone Company will apply the FUSC Surcharge Factor each month to the billed charges for interstate access services provided to end users from this Tariff.

The FUSC Surcharge Factor, will be billed by only those Telephone Companies contributing to the universal service funds. The FUSC Surcharge Factor will not apply to any billed charges for an end user when the interstate access service provided to the end user qualifies under the federal universal service guidelines for Lifeline Assistance. The FUSC Surcharge Factor will not apply to interstate access services to end users as part of an interstate telecommunications service and are required to contribute to the various federal universal service funds. In case of a dispute regarding whether the customer is reselling services and contributing to the various federal universal service funds, the Telephone Company may request a signed certification to that effect from the customer.

FUSC Surcharge Factor

Percentage

9.5%

**FLASHNET DS-1 SERVICE**

**1. General**

- a. Flashnet DS-1 Service provides network dial tone service between a customer’s premises and the local serving office on a channelized basis (DSO) over a single high-capacity (DS1) digital facility that terminates on the trunkside of the switch in the local serving office. Flashnet DS-1 is available for data dialed access use.
- b. Flashnet DS-1 provided in capacity increments of 24 digital channels within a single DS 1 (1-544 Mbps) signal.
- c. Flashnet DS-1 provides a trunkside DS1 connection with 24 channels. Flashnet DS-1 does not provide the function of analog to digital (or vice versa) conversions and no service types can be specified on the DS1
- d. Flashnet DS-1 is comprised of a Flashnet DS-1 Capacity component:
  - (1) The Flashnet DS-1 Capacity will be at the rates and charges as specified following.
  - (2) Flashnet DS-1 customers will have to select capacity in increments of 24 digital channels.
- e. Customers will be offered Flashnet DS-1 on a month-to-month basis only.

**2. Digital Architecture**

- a. Flashnet DS-1 differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.
- b. The time required to provision service is known as the service date interval. The service date interval for Flashnet DS-1 and related network services connected to Flashnet DS-1 will differ from the normal guidelines applicable to end-to-end services
- c. Flashnet DS-1 will be available on a digital basis at the network interface on a customer’s premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a “time slot” within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSU’s) necessary for digital services are the responsibility of the customer.

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager

**3. Definitions**

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises. Flashnet DS-1 Capacity. A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. Flashnet DS-1 is available in increments of 24 digital channels.

DSO. The term DSO denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal ; however, customer transmitted bit rates are limited to 56 Kbps.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.

**4. Regulations**

- a. Flashnet DS-1 is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (b8ZS) will be provided where available.
- b. Flashnet DS-1 is available within an exchange where appropriated digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Constructin Charges as specified n this Tariff may be applicable.
- c. All flashnet DS-1 must be channelized in a single equipment location on a customer's premises. Flashnet DS-1 cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Compan for analog and digital services consistent with existing practices.

**5. Application of Rates**

- a. The Flashnet DS-1 Capacity rate is applicable to each Flashnet DS-1.
- b. The Flashnet DS-1 Capacity element provides for the network facility to the customer premises and the central office channelization.
- c. Flashnet DS-1 Service is available on a month-to-month basis only.
- d. Transfer of service responsibility between customers is permitted subject to the rules and regulations as in this Tariff.
- e. Unless specified herein, rules and regulations contained elsewhere in this Tariff are also applicable to Flashnet DS-1 Service.

**6. Rates and Charges**

Monthly

Flashnet DS-1 Capacity, each \$750.00 MRC \$500.00 NRC

Effective: \_\_\_\_\_

Officer Michael Leach  
Title General Manager