



## Board of Directors

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**Southeastern Indiana  
Rural Telephone Cooperative**

# NEWSLETTER

**1st Quarter, 2024**

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

[www.seicommunications.com](http://www.seicommunications.com)

### Office Hours

Monday - Friday  
8:00 a.m. - 4:30 p.m.

### Office Closures

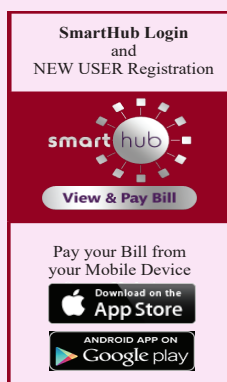
January 1st -  
New Year's Day

Pay your bill by phone

**24/7**

Call **1-855-874-6068**

Or online with our  
**SmartHub app!**



### SEI Word Find

The winner will receive a  
**\$ 25.00**  
credit on their next bill!

Question:  
When is the application  
deadline for SEI  
Scholarships?



## Wishing You the Best in 2024

From all of us at SEI Communications, we would like to wish you a very happy new year! As we look back on 2023, we see several goals that have been achieved and progress that has been made. We would like to thank all of our cooperative members for helping to make it all possible. Through your continued patronage, we remain committed to expanding and improving our product and service offerings. We look forward to serving you throughout 2024 and beyond!

## APPLY NOW FOR SEI SCHOLARSHIPS



SEI Communications is offering scholarships to area high school seniors graduating in 2024. To be eligible, students must reside with a parent or legal guardian who is a customer of Southeastern Indiana Rural Telephone Cooperative or SEI Data. The application deadline is April 12, 2024. Scholarship information and applications can be obtained from the SEI Communications office located at 14005 US 50, Dillsboro, IN 47018, on our website at [www.seicommunications.com](http://www.seicommunications.com), or check with your local high school guidance counselor.

## SAVE \$400 when you add a line

Add a new line  
to your account and receive  
up to \$400 in savings!

www.seicommunications.com  
888-200-8077

Offer applies to existing customers.  
Amount of credit is dependent upon the  
price of the cell phone purchased.  
\*Not available in all areas.  
Call for current promotions.



### Have you SEEN What SEI'S High-Speed Internet Can Do?!

Do you use streaming video services like Netflix,  
Hulu, Amazon Prime Video, or others?

In order for you to take advantage of these  
streaming video services, you need high-speed  
Internet service. Did you know that SEI's Internet  
exceeds the minimum broadband speed  
requirements of these major streaming video  
services?

Whether you're looking to save money by cutting  
the cord on your satellite or cable, or just adding  
additional viewing options to your current media  
selection, SEI Communications is here to offer you  
the speed you need to stream the services you  
want. Please contact our customer service  
representatives at 1-888-200-8077 for more  
information regarding our packages and what we  
can offer in your area. We look forward to hearing  
from you!



## Public Notice

Southeastern Indiana Rural Telephone Cooperative, Inc. ("SIRC") provides voice telephony service throughout its cooperative designated serving area, including minutes of use for local service provided at no additional charge; access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in SIRC's service area has implemented 911 or enhanced 911 systems; and toll limitation for qualifying low-income consumers. Basic services monthly rates: (\$17.45)\* single party residential line; (\$15.25-\$18.60)\* multi and single party business lines; (\$6.50-\$9.20) single and multi-party federal subscriber line charge. \*The rates do not include charges for long distance, operator services, directory assistance, 911 emergency services, or other taxes, fees and surcharges. Discounts are available to low-income customers who qualify for Lifeline, a government assistance program that is non-transferable and limited to one discount per household. For more information contact SIRC at 1-888-200-8077, 14005 U.S. 50, P.O. Box 7, Dillsboro, IN 47018.

## Lifeline Assistance

Lifeline is a federal program that helps eligible consumers afford broadband internet service. SEI Communications participates in the Lifeline Assistance Program to increase the availability of telecommunications services to all consumers in its serving areas.

### You are eligible if someone in your household participates in one of the following programs:

- Household income at or below 135% of the federal poverty guidelines (see chart to the right)\*
- Federal Veterans Pension
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- **Supplemental** Security Income (SSI) **Not to be confused with Social Security Income**

### \*2023 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines.

Persons in Family Unit	Annual Income
1	\$19,683
2	\$26,622
3	\$33,561
4	\$40,500

\*For each additional person, add \$6,939

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Lifeline customers must verify continued eligibility by the customer's anniversary date on a rolling 12-month basis.

### Bothered by Telemarketing Calls?



You can reduce the number of unwanted calls you receive by signing up with the National and Indiana Do-Not-Call registries. It's FREE! Most legitimate companies don't call your number once it has been on the registry for 31 days. If a company is ignoring the Registry, there's a good chance that it's a scam. If you get these calls, hang up and file a complaint with the FTC and Indiana's Telephone Privacy division of the Attorney General's office.

**\*Add your phone number to the National Do Not Call Registry for free by visiting: [www.donotcall.gov](http://www.donotcall.gov), or calling 1-888-382-1222 from the phone you want to register.**

**\*Add your phone number to the Indiana Do Not Call Registry for free by visiting: [www.in.gov/attorneygeneral/2445.htm](http://www.in.gov/attorneygeneral/2445.htm), or calling 1-888-834-9969 from the phone you want to register.**

### Employee Recognition

#### January

Sarah Thomas 25 yrs  
Jeff Evans 23 yrs

#### February

Daniel Baitz 18 yrs  
Mike Alig 3 yrs

#### March

Randy Scudder 27 yrs  
Karen Reis 26 yrs  
Matt Gehl 10 yrs  
Doug Acra 8 yrs  
Colton Viel 4 yrs  
Doug Bergman 4 yrs  
Mike Riehle 3 yrs  
Elli Lange 3 yrs



### Word Search Answer

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_